



REGIMEN PRO™ - THE DOCTOR'S DISPENSING NETWORK

Regimen Pro is an online skincare dispensary developed by doctors to bring premium products to their patients. As physicians and healthcare providers, we believe that skincare advice and product selection constitute important issues in the ongoing dialogue between doctor and patient.

Regimen Pro connects you virtually to your doctor by giving you access to his or her favorite skincare products through our convenient online shopping website.

Regimen Pro physicians know that patients achieve their best results when products are used consistently. Busy schedules may make it difficult to find time to visit your doctor during office hours to purchase products. All too often, patients forget doctor's instructions and product details.

REGIMEN PRO SOLVES THESE PROBLEMS BY:

- Organizing your doctor prescribed skincare regimen on a personalized "My Regimen" page
- Providing you with educational information on proper use and product benefits
- Offering extended hours of service for product purchase
- Scheduling a "continuity of care" refill program with convenient and free home delivery

HOW DOES REGIMEN PRO WORK?

- STEP 1** During the office visit, your doctor or skin specialist will design a customized skincare regimen for you.
- STEP 2** At the office, your personal Regimen Pro account will be created. Products will be ordered and your refill program scheduled.
- STEP 3** You will receive email notification confirming your order and a separate email with a temporary password that can be used to access your Regimen Pro account.
- STEP 4** Your products will be shipped within 48 hours and should arrive at your home within 5-7 business days.
- STEP 5** You will then become part of the "continuity of care" refill program - the key to your skincare success.



FRESH AND AUTHENTIC PRODUCTS - GUARANTEED.

Many patients have purchased doctor recommended skincare at discount pricing on the internet only to find that they were sold outdated or even counterfeit products. These imposters are ineffective, preventing you from achieving the kind of results you would expect from premium skincare products.

At Regimen Pro, we ensure that all the skincare products you receive are fresh and authentic by having them shipped directly from the manufacturer to you.

Once you are enrolled in Regimen Pro, you may shop the entire catalog of products available from these manufacturers.

WWW.REGIMENPRO.COM



FREQUENTLY ASKED QUESTIONS

Q. How will I know when product refills are shipping to me?

A. You will receive a reminder email 10 days before a scheduled shipment. At any time, you may login to your account to adjust or delay a shipment.

Q. How much will I be charged for shipping?

A. Shipping is provided free of charge.

Q. Is my information secure?

A. Yes. Regimen Pro operates a fully PCI compliant credit card transaction system and all personal information is further protected with SSL Encryption Certificates.

Q. What if I want to change my information?

A. At any time, you may login to change your password, shipping or billing address, or your preferred credit card.

Q. What if I want to add products other than what my doctor prescribed?

A. You may add products to your regimen at any time. Regimen Pro keeps your doctor's office informed of all purchases and changes to your regimen.

Q. What products are available through Regimen Pro?

A. You get access to hundreds of skincare products by trusted brands. All products are selected by our advisory board of leading aesthetic physicians.

Q. What is the return policy?

A. Regimen Pro offers a money-back guarantee if you are dissatisfied for any reason within 60 days of your purchase.



Regimen Pro Patient Login

Email:

Customer Service (toll-free)

855-576-1800


Regimen Pro™

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**YOUR ONLINE
SKINCARE DISPENSARY**



**Premium Products from
Your Doctor to Your Door**

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